

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	APR 2012	2012 TOTAL
JIFs RECEIVED	48	64	66	74									252	72	789
JIFs RESPONDED TO	53	46	69	67									235	71	785
Non-Jurisdictional	44	29	50	47									170	51	550
Jurisdictional	3	12	15	11									41	10	151
Variance	2	2	1	3									8	1	24
General Information	3	0	2	4									9	9	45
Potential Violation	1	3	1	2									7	0	15
AVERAGE RESPONSE TIME (in days)	14	10	12	14									13	17	18

TELEPHONE CALLS	245	268	245	327									1085	339	3927
WALK-INS	6	13	11	17									47	17	157
WRITE INS/SITE VISITS	4	5	5	6									20	5	41
OTHER AGENCIES	27	21	21	32									101	29	322
FOI REQUESTS RECEIVED	16	9	16	14									55	13	178